# OPPORTUNITY WITH DHL SUPPLY CHAIN

University of North Texas Spring 2024

DHL Supply Chain–Excellence. Simply delivered.



# Agenda

- Introduction
- DPDHL
- DHL Supply Chain
- Opportunities
- Questions





# Who am I?

- Meredith Singletary
  - Sr. Director Human Resources



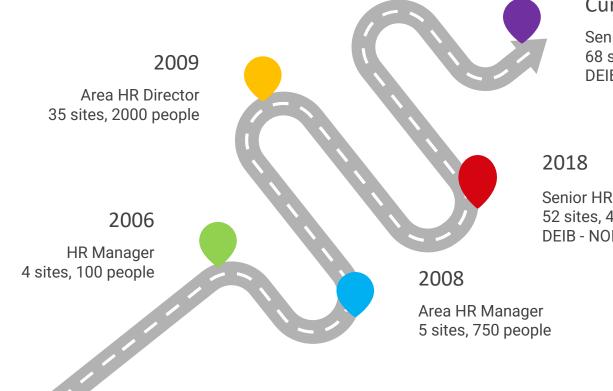
# Me & My Family







# **My DHL Career Path**



# Current

Senior HR Director 68 sites, 5000 people DEIB - NORAM

Senior HR Director 52 sites, 4000 people DEIB - NORAM

# The opportunities & growth











# **ABOUT DHL GROUP**





# A global company with a unique portfolio

Deutsche Post DHL Group



#### **Europe's largest postal service**



Partner for e-commerce and a pioneer in secure digital communications



#### No. 1 in international express delivery



#### No. 1 in contract logistics



#### Leader in the forwarding business





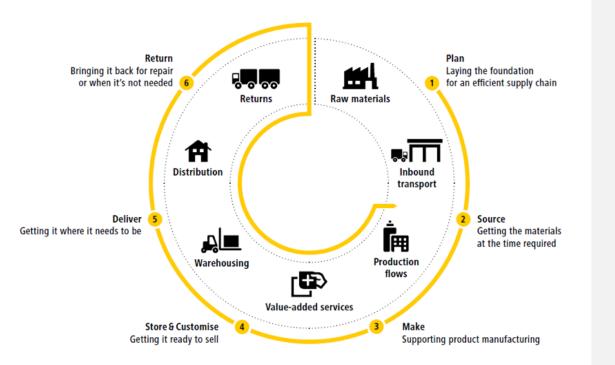
# ABOUT





# Solutions across the entire supply chain

DHL Supply Chain provides a comprehensive suite of **robust solutions and services** that will **maximize the benefits of outsourcing** for our customers' logistics operations.



### Solutions

Transport Solutions
Warehousing Solutions
Management Services
Integrated Solutions
Additional Services

## So, What's Next?

A digitalization focus on tools and initiatives that make it easier for customers to do business with us. As the market leader, we want to be a disruptor – and change the way work gets done in our business. That's leading us to innovation that solves real business problems.

# Who We Serve

Our business is organized into industry verticals or "sectors"



# DEIB is an integral part of our S2025 reflected in our values, our mission and Sustainability Roadmap

# "Employer of Choice" as integral part of Strategy 2025...



## ...reflected in our values and in our aspiration to be a "Great company to work for all"

#### **OUR VALUES**

Respect & Results are the enabler of our purpose and vision. They lay the foundation to become a GCTW4ALL for all and foster a sense of belonging.

Respect: We embrace diversity and inclusion



We take action to **provide a safe, inclusive and engaging working environment** for all our employees

- Strong "Safety First" culture
- Diverse & inclusive workplace
- Attract and retain best talent

# Our understanding of Diversity & Inclusion, Equity & Belonging (DEIB)

#### DIVERSITY

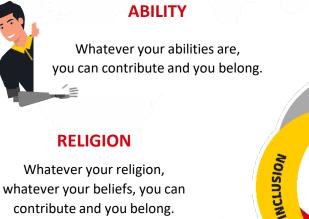
Diversity embodies all the differences and similarities such as gender, ethnic and national origin, race\*, religion, age, disability or sexual orientation that make us unique individuals. This includes bringing together people with diverse backgrounds, skills, experiences and perspectives across all levels of an organization.



#### BELONGING

Belonging is about feeling comfortable and connected at work and enabling people to contribute to shared and meaningful purposes. This creates safe environments where everyone can bring their authentic self to work.

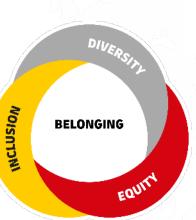
# Our commitment to DEIB primarily focus on six key pillars





# LGBTQ+

However you identify, you can contribute and you belong.



# **ETHNIC & NATIONAL ORIGIN**

Wherever you come from, whatever your origin, you can contribute and you belong.



## **GENDER**

Whatever your gender, you can contribute and you belong.



## GENERATIONS

Whatever your age and experience, you can contribute and you belong.



# COLLEGE RECRUITING OPPORTUNITIES





# **Fast Track Your Career**

## **Roles We Hire College Students Into:**

- Operations Supervisor
- Packaging Intern
- Logistics Planner
- Health & Safety Intern
- Inventory Control Supervisor
- Solutions Design Intern
- Business Data Analyst Intern
- Operations Development Intern
- Finance & Accounting Intern
- Quality Assurance Supervisor

- LMS Engineer
- Operations Intern
- IT Intern
- Packaging Engineer
- Finance Analyst Rotational Program Industrial Engineer
- HR Intern
- Implementation Analyst Intern

# **Fast Track Your Career**

#### **INTERNSHIP PROGRAM**

#### **Basic Responsibilities**

- Assist the management team in the Day-to-Day activities in one of DHL Supply Chain's 400 Distribution Centers
- Work on projects that will allow the team to increase efficiencies

#### **Development Opportunities**

- Attend the Speaker Series to hear from our Executive team
- Participate in workshops designed to enhance your communication and networking skills
- Collaborate with other interns across the US on a project that is focused on process improvement for our customers

#### Networking

- Meet business leaders during our Intern Capstone Event at our Americas Support Center in Westerville, OH
- Share experience with other interns from the US and Canada at the Intern Capstone Event



# **Fast Track Your Career**

### **OPERATIONS SUPERVISOR**

#### **Basic Responsibilities**

- Supervise the daily and weekly activities occurring within your assigned area of the operation
- Essential in providing leadership, motivation, training, and development to the workforce

#### Day to Day

- 80% will be spent with associate interaction in areas mentioned above and others such as conflict resolution, team meetings, shift floor walks, etc.
- 20% will be split among activities such as planning, reporting, communication, process improvement, and helping to make DHL Supply Chain the First Choice for our customers and associates

#### **Not Your Typical Job**

- "Office" is the entire warehouse floor
- Not only open from 9am-5pm, Monday-Friday
- A large, fast-paced, goal-driven environment



# What Does it Take to be Successful?

#### We need Ambitious people who:

- Have the desire to do more
- Will work hard and relocate for opportunities
- Want to take risks and develop new ideas
- Will have patience

#### We need Confident people who:

- Can win people over
- Won't hesitate to speak up
- Have the ability to make decisions quickly sometimes without a lot of direction

#### We need Enthusiastic people who:

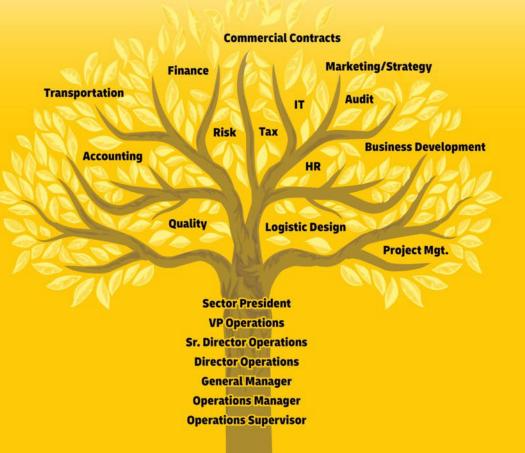
- Demonstrate a focused energy
- Are passionate about leading people, achieving goals, and working in the supply chain industry



# Your First Job is Just the First Step

## How your career grows:

- Performance
- Interests
- Skills/abilities
- Business needs
- Mobility



# QUESTION? COLLEGERECRUITING@DHL.COM



