OPPORTUNITY WITH
DHL SUPPLY CHAIN

University of North Texas
Spring 2024
DHL Supply Chain—Excellence. Simply delivered.
Agenda

• Introduction
• DPDHL
• DHL Supply Chain
• Opportunities
• Questions
INTRODUCTION
Who am I?

- Meredith Singletary
- Sr. Director Human Resources
Me & My Family
My DHL Career Path

Current
Senior HR Director
68 sites, 5000 people
DEIB - NORAM

2009
Area HR Director
35 sites, 2000 people

2006
HR Manager
4 sites, 100 people

2008
Area HR Manager
5 sites, 750 people

2018
Senior HR Director
52 sites, 4000 people
DEIB - NORAM
The opportunities & growth
ABOUT DHL GROUP
A global company with a unique portfolio

Deutsche Post DHL Group

Europe’s largest postal service

Partner for e-commerce and a pioneer in secure digital communications

No. 1 in international express delivery

Leader in the forwarding business

No. 1 in contract logistics
ABOUT DHL SUPPLY CHAIN
Solutions across the entire supply chain

DHL Supply Chain provides a comprehensive suite of robust solutions and services that will maximize the benefits of outsourcing for our customers' logistics operations.

Solutions

- Transport Solutions
- Warehousing Solutions
- Management Services
- Integrated Solutions
- Additional Services

So, What’s Next?

A digitalization focus on tools and initiatives that make it easier for customers to do business with us. As the market leader, we want to be a disruptor – and change the way work gets done in our business. That’s leading us to innovation that solves real business problems.
Who We Serve
Our business is organized into industry verticals or “sectors”

<table>
<thead>
<tr>
<th>Sector</th>
<th>Companies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumer</td>
<td>LEGO, General Mills, Kraft Heinz, P&amp;G, The Clorox Company, Unilever</td>
</tr>
<tr>
<td>Retail</td>
<td>Walmart, TEMPUR-PEDIC, 7-Eleven, Nike, Cabela’s</td>
</tr>
<tr>
<td>eCommerce</td>
<td>patagonia, ASOS, carhartt, lululemon, BROOKS</td>
</tr>
<tr>
<td>Automotive, Engineering &amp; Manufacturing</td>
<td>CHRYSLER, GOODYEAR, Ford, DISCOUNT TIRE, Continental</td>
</tr>
<tr>
<td>Technology &amp; Service Logistics</td>
<td>HP, NOKIA, DELL, Panasonic, SAMSUNG</td>
</tr>
<tr>
<td>Life Sciences &amp; Healthcare</td>
<td>Johnson &amp; Johnson, PHILIPS, DENTSPLY, BAYER, ZIMMER BIOMET</td>
</tr>
<tr>
<td>Chemicals &amp; Energy</td>
<td>Henkel, SIKSUI, DUPONT, Baker Hughes, ROHM HAAS, Shell</td>
</tr>
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DEIB is an integral part of our S2025 reflected in our values, our mission and Sustainability Roadmap

“Employer of Choice” as integral part of Strategy 2025...

Our Purpose:
Connecting People, Improving Lives

Our Vision:
We are THE logistics company for the world

Our Values:
Respect and Results

...reflected in our values and in our aspiration to be a “Great company to work for all”

OUR VALUES
Respect & Results are the enabler of our purpose and vision. They lay the foundation to become a GCTW4ALL for all and foster a sense of belonging.

Respect: We embrace diversity and inclusion

We take action to provide a safe, inclusive and engaging working environment for all our employees

• Strong “Safety First” culture
• Diverse & inclusive workplace
• Attract and retain best talent
Our understanding of Diversity & Inclusion, Equity & Belonging (DEIB)

INCLUSION
Inclusion is about creating and maintaining a work environment in which all individuals feel welcomed, respected and valued, regardless of who they are.

DIVERSITY
Diversity embodies all the differences and similarities such as gender, ethnic and national origin, race*, religion, age, disability or sexual orientation that make us unique individuals. This includes bringing together people with diverse backgrounds, skills, experiences and perspectives across all levels of an organization.

BELONGING
Belonging is about feeling comfortable and connected at work and enabling people to contribute to shared and meaningful purposes. This creates safe environments where everyone can bring their authentic self to work.

EQUITY
Equity is about providing individual levels of support and opportunities to meet the different needs of each and every employee. Equity also refers to the fair treatment for all by identifying and eliminating inequities and barriers.

*Race is a particularly important topic in various regions, e.g., the USA
Our commitment to DEIB primarily focus on six key pillars

**ABILITY**
Whatever your abilities are, you can contribute and you belong.

**RELIGION**
Whatever your religion, whatever your beliefs, you can contribute and you belong.

**LGBTQ+**
However you identify, you can contribute and you belong.

**ETHNIC & NATIONAL ORIGIN**
Wherever you come from, whatever your origin, you can contribute and you belong.

**GENDER**
Whatever your gender, you can contribute and you belong.

**GENERATIONS**
Whatever your age and experience, you can contribute and you belong.
COLLEGE RECRUITING OPPORTUNITIES
Fast Track Your Career

Roles We Hire College Students Into:

- Operations Supervisor
- Packaging Intern
- Logistics Planner
- Health & Safety Intern
- Inventory Control Supervisor
- Solutions Design Intern
- Business Data Analyst Intern
- Operations Development Intern
- Finance & Accounting Intern
- Quality Assurance Supervisor
- LMS Engineer
- Operations Intern
- IT Intern
- Packaging Engineer
- Finance Analyst – Rotational Program
  Industrial Engineer
- HR Intern
- Implementation Analyst Intern
Fast Track Your Career

INTERNSHIP PROGRAM

Basic Responsibilities
• Assist the management team in the Day-to-Day activities in one of DHL Supply Chain’s 400 Distribution Centers
• Work on projects that will allow the team to increase efficiencies

Development Opportunities
• Attend the Speaker Series to hear from our Executive team
• Participate in workshops designed to enhance your communication and networking skills
• Collaborate with other interns across the US on a project that is focused on process improvement for our customers

Networking
• Meet business leaders during our Intern Capstone Event at our Americas Support Center in Westerville, OH
• Share experience with other interns from the US and Canada at the Intern Capstone Event
Fast Track Your Career

OPERATIONS SUPERVISOR

Basic Responsibilities

• Supervise the daily and weekly activities occurring within your assigned area of the operation
• Essential in providing leadership, motivation, training, and development to the workforce

Day to Day

• 80% will be spent with associate interaction in areas mentioned above and others such as conflict resolution, team meetings, shift floor walks, etc.
• 20% will be split among activities such as planning, reporting, communication, process improvement, and helping to make DHL Supply Chain the First Choice for our customers and associates

Not Your Typical Job

• “Office” is the entire warehouse floor
• Not only open from 9am-5pm, Monday-Friday
• A large, fast-paced, goal-driven environment
What Does it Take to be Successful?

We need Ambitious people who:
• Have the desire to do more
• Will work hard and relocate for opportunities
• Want to take risks and develop new ideas
• Will have patience

We need Confident people who:
• Can win people over
• Won’t hesitate to speak up
• Have the ability to make decisions quickly – sometimes without a lot of direction

We need Enthusiastic people who:
• Demonstrate a focused energy
• Are passionate about leading people, achieving goals, and working in the supply chain industry
Your First Job is Just the First Step

How your career grows:

• Performance
• Interests
• Skills/abilities
• Business needs
• Mobility
QUESTION?
COLLEGERECRUITING@DHL.COM