"Social Media – How to make it work for you most effectively in a BUSINESS setting"

February 23, 2024

PREPARED BY:

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@tsfeemster - X formerly twitter



Agenda

- Introduction & Questions
- Q&A throughout
- LinkedIn, Twitter, Blogs, Google Alerts, etc.
- Next steps



Questions

- How many of you have Apple phones? Android phones?
- How many of you text almost every day?
 - Who do you text- friends, companies, industry professionals
 - Who do you follow- friends, companies, industry professionals
- How many of you have a Facebook account?
 - Who do you like- friends, companies, industry professionals
- How many of you have an X account?
 - Who do you follow- celebrities, friends, companies, industry professionals
- How many of you have a TikTok account?
- How many of you do Google Alerts?
- How many of you have a LinkedIn account?
- How many of you looked at my LinkedIn profile before today?
- Are any of you members of CSCMP.org or WERC.org?



Why Social Media????

The resistance comes from many corners

- Social media is stupid. I can't be bothered.
- I have too much on my plate to waste time with social media.
- I am concerned about sharing too much on social media. It is a security question for me.
- I don't want to connect with people I don't know. Why would I do that?

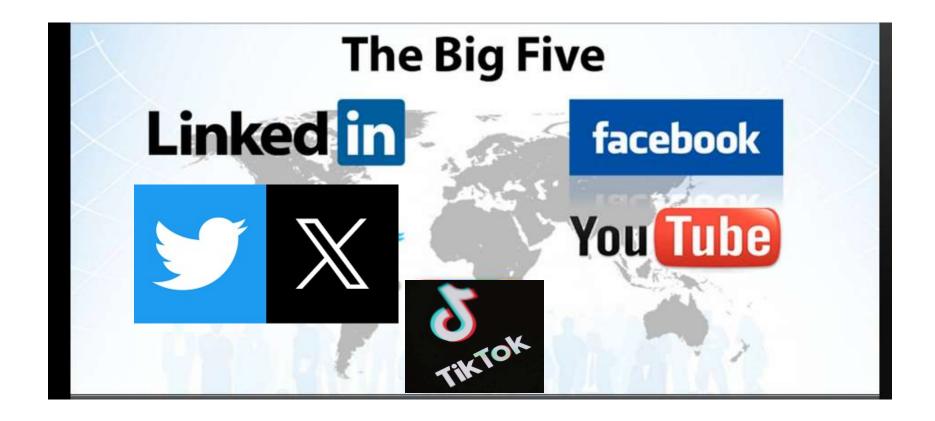
Social media is the way of the world

Create a solid, positive social media presence on LinkedIn at least and you will find more
job opportunities, maybe learn new things, & make long lasting professional connections.

Source: Dan Toussant Interview Doctor®



The Top 5 Social Media Sites in Terms of Members & Traffic





Most Popular Business Social Media Venues

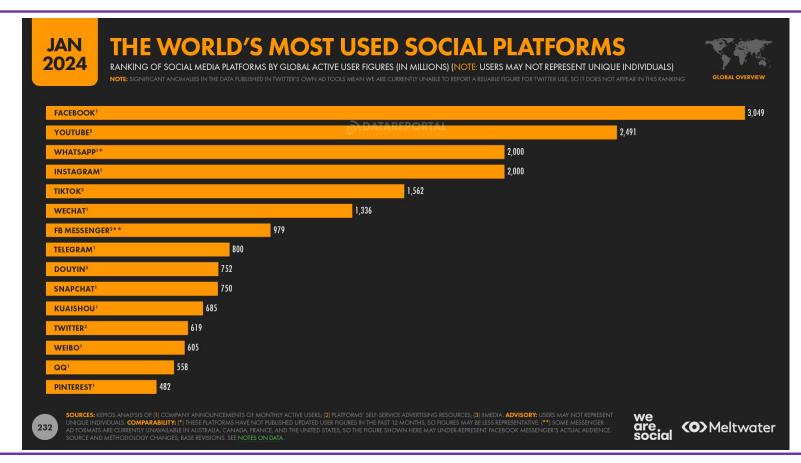
- Facebook- for businesses that sell stuff, corporate branding. Not typically for building a personal brand.
- U-Tube- #2 searched social media site in the world daily. Use with the same caution as Twitter and Facebook regarding personal information and activities
- LinkedIn- the networking application of choice for business. Use to send your or other's intellectual capital content to your audience
- X- for business that sell stuff and want to drive their corporate branding as well as point of sale couponing. Can be used to build a personal brand but be careful not to mix brand building with personal or political events/pictures/comments.
- Texting- like X it can be utilized for instant communications in both the business and personal world, be professional at all times
- Blogging- besides LinkedIn, you can utilize sites like http://wordpress.com/ or potentially your own website, to send your intellectual capital content to your audience



Social Networking & Messaging: Monthly Users (millions)

https://datareportal.com/social-media-users

 LinkedIn does not





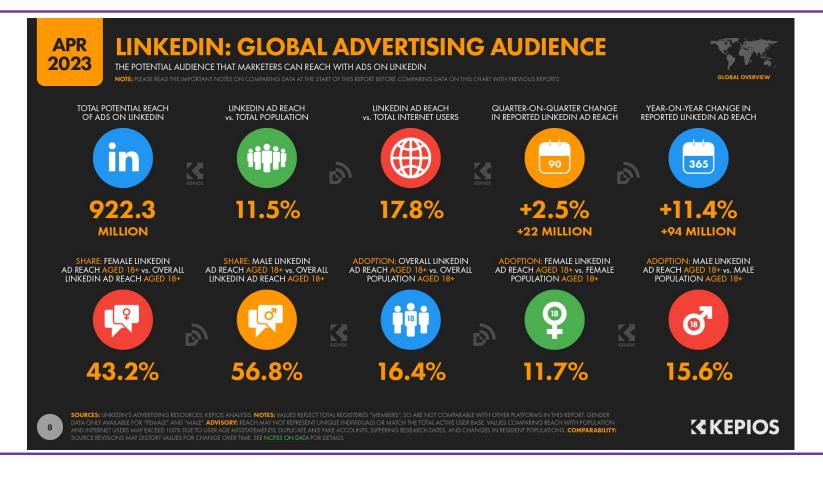
Social Media Users Use Multiple Platforms for Different Reasons

- LinkedIn reached 930 million registered users in 2023, however, it has not reported how many of those users are active daily or monthly, 1/8/2024
- LinkedIn users have the highest utilization of all the top 4 social platforms.

2024 PERC	CENTAGE O	F ACTIVE US	ERS OF EACI	H PLATFORM	AGED 16 TO	64 OUTSII	DE OF CHINA	WHO ALSO	USE OTHER S	SOCIAL ME	EDIA PLATFOR	MS	GL	OBAL OVERVI
	UNIQUE TO	USING FACEBOOK	USING YOUTUBE	USING WHATSAPP	USING INSTAGRAM	USING	USING TELEGRAM	USING SNAPCHAT	USING X (TWITTER)	USING REDDIT	USING PINTEREST	USING DISCORD	USING	USING LINE
FACEBOOK USERS	0.5%	100%	74.7%	73.6%	78.9%	52.3%	44.4%	31.4%	46.1%	12.5%	33.0%	12.5%	30.5%	9.9%
YOUTUBE USERS	1.0%	75.9%		70.8%	77.2%	47.8%	47.7%	30.6%	48.2%	15.0%	35.7%	16.0%	31.0%	12.1%
WHATSAPP USERS	0.7%	77.2%	75.5%	100%	78.7%	48.7%	51.0%	32.9%	45.0%	11.3%	33.9%	12.8%	31.0%	6.4%
INSTAGRAM USERS	0.2%	80.8%	77.4%	76.7%		52.8%	48.8%	35.6%	51.2%	13.6%	37.1%	14.6%	31.1%	10.9%
TIKTOK USERS	0.1%	81.5%	77.7%	72.2%	80.4%	100%	47.9%	35.3%	52.9%	14.7%	39.2%	15.9%	28.7%	12.8%
TELEGRAM USERS	0.1%	77.9%	82.0%	85.2%	83.7%	54.0%		37.9%	55.6%	14.3%	39.0%	17.9%	36.2%	9.5%
SNAPCHAT USERS	<0.1%	80.5%	80.9%	80.4%	89.4%	58.1%	55.3%	100%	56.0%	19.9%	44.6%	18.9%	37.2%	8.8%
X (TWITTER) USERS	0.1%	81.2%	80.8%	75.6%	88.1%	59.9%	55.8%	38.5%		19.9%	41.5%	20.5%	39.6%	15.4%
REDDIT USERS	0.1%	79.1%	82.8%	67.7%	83.7%	59.5%	51.4%	49.1%	71.3%	100%	58.2%	43.6%	52.1%	11.9%
PINTEREST USERS	0.1%	79.7%	79.7%	77.9%	87.4%	60.7%	53.6%	41.9%	56.9%	22.3%		20.8%	42.4%	11.2%
DISCORD USERS	<0.1%	75.9%	85.7%	73.7%	86.4%	61.9%	61.7%	44.8%	70.6%	41.9%	52.2%	100%	43.4%	15.3%
LINKEDIN USERS	0.1%	85.5%	79.0%	82.9%	85.2%	51.8%	57.9%	40.7%	63.1%	23.2%	49.3%	20.1%		10.6%
LINE USERS	2.9%	69.5%	80.4%	42.6%	74.8%	57.8%	38.2%	24.1%	61.4%	13.3%	32.5%	17.7%	26.5%	100%
SOURCE: GWI (Q3 20 VALUES IN THE TIKTOK												we	(0)M	



Profile on LinkedIn Users and Usage from 2023

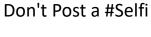




Business Social Media Profile Page- Rule #1

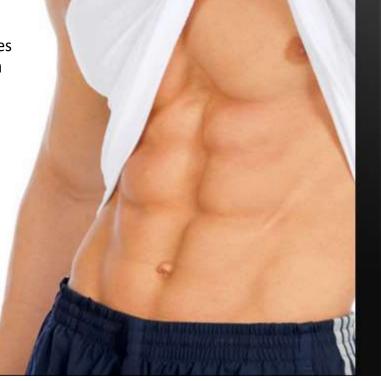
On LinkedIn, Don't Post a #Selfie!

LinkedIn now has over **930** million members and you are more than 11 times more likely to get a response if you have a picture on your LinkedIn profile. But, since LinkedIn is a professional networking site, your profile picture should look, well, professional. That means, your profile picture on LinkedIn should NOT be a selfie. So we teamed up to make a little video to help you remember that On LinkedIn,









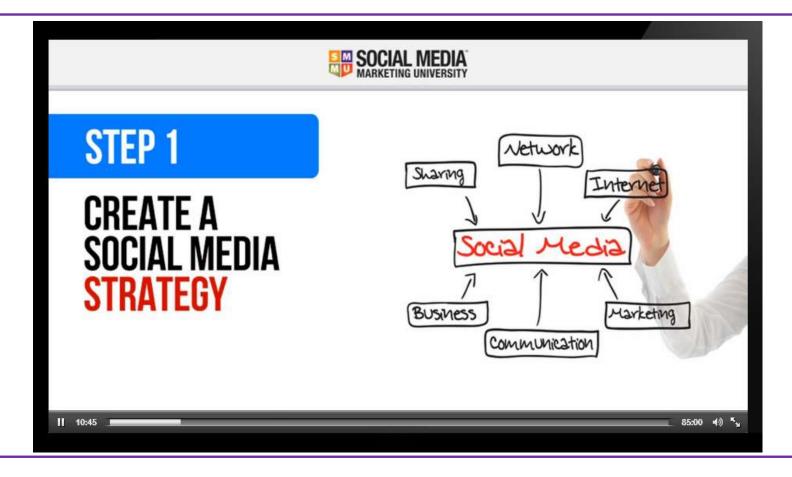


Your Network IS Your Net Worth





Plan Your Social Media Strategy





One-Page Personal Brand Strategy- Template

Source: @jeffgiesea

Questions or feedback? Add a comment here, or reach me @jeffgiesea or hello@jeffgiesea.com. View my personal strategy here.

Mission

why are you doing this? what are you trying to accomplish?

Story

what's your story?

Target Audience

who are you trying to reach? what are their characteristics? where do they live?

Key Measurables

how do you want to measure success? what 3-4 metrics will advance your mission?

Brand Attributes

what are 3-4 attributes you'd like people to think of when they encounter your brand?

Ideas to Contribute

what are some top ideas to contribute to your target audience?



One-Page Personal Brand Strategy- Example

Questions or feedback? Add a comment here, or reach me @jeffgiesea or hello@jeffgiesea.com. View the template here.

Mission

why are you doing this? what are you trying to accomplish?

To help people move toward purpose & achieve big goals.

Launching new business + exec coaching as market research

Story what's your story?

Built & sold two businesses.

Chairman of digital marketing agency. Recently discovered exec coaching. Love the mission of it and now exploring scalable offerings that provide people the same benefits.

Target Audience

who are you trying to reach? what are their characteristics? where do they live?

English-speaking professionals High achievers They want to improve They read business books On LinkedIn, may read HBR

Key Measurables

how do you want to measure success? what 3-4 metrics will advance your mission?

- Views/engagement w writing
- In-bound "thanks" notes
- In-bound biz opportunities
- New relationships w awesome people

Brand Attributes

Source: @jeffgiesea

what are 3-4 attributes you'd like people to think of when they encounter your brand?

Helpful - gives value Genuine - open, keeps it real FIERCE - courageous, inspiring Board-worthy - trusted partner, professional

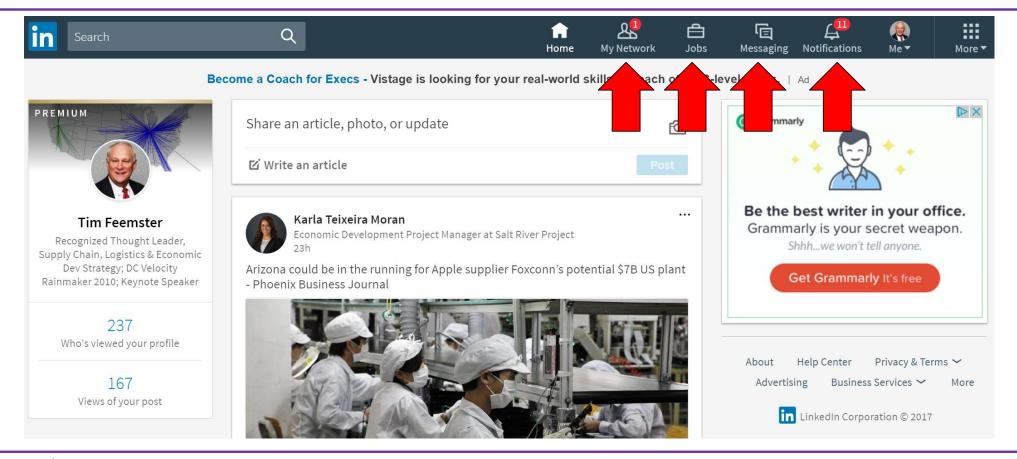
Ideas to Contribute

what are some top ideas to contribute to your target audience?

- Write more. Blog on LI & HBR
- Offer free coaching sessions (crazy idea to tour country doing this)
- Create free info products
- Write book
- Speak at conferences

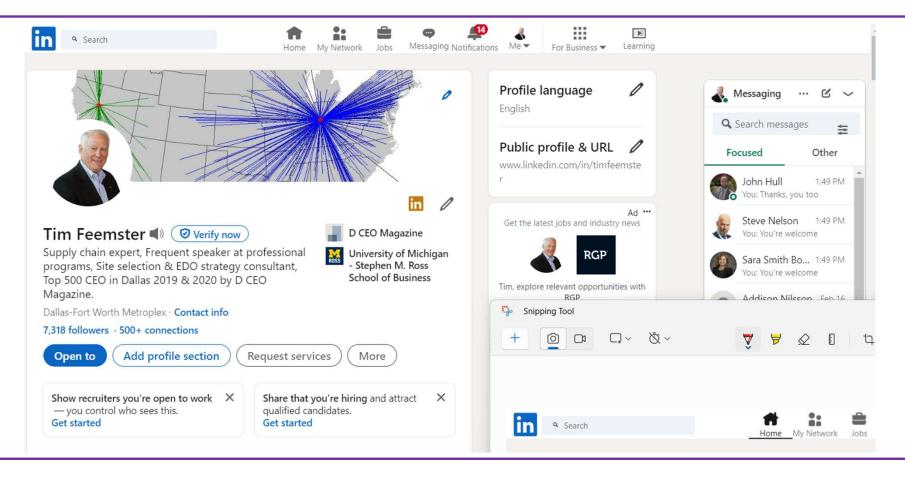


LinkedIn Home Page





Tim Feemster's Profile Page

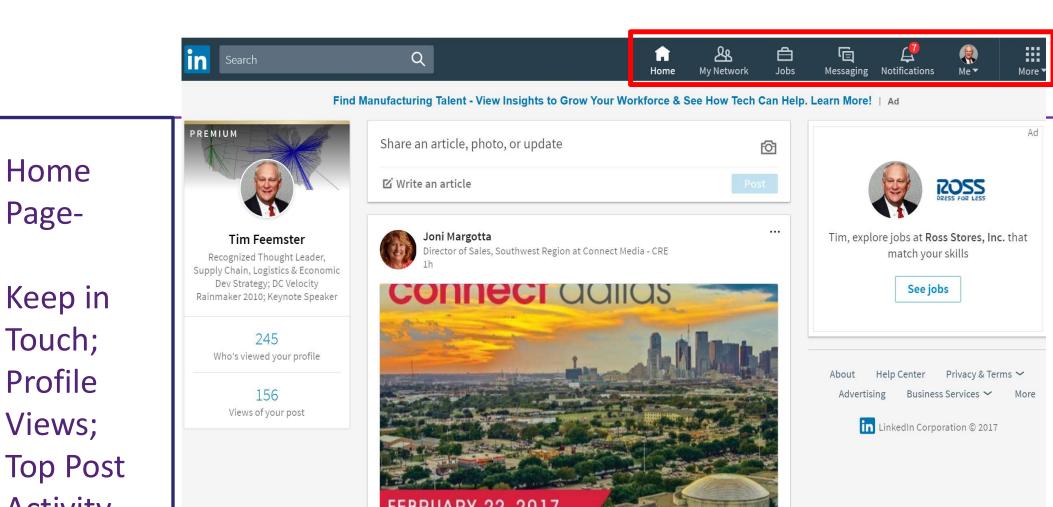




Keywords are the Key to LinkedIn and any Google Search









Home

Page-

Keep in

Touch;

Profile

Views;

Activity

Join Us....

myemail.constantcontact.com



Connect with Kent George

Kent George

Development Project Manager at City of Burleson

City of Burleson • The University of Texas at Arlington

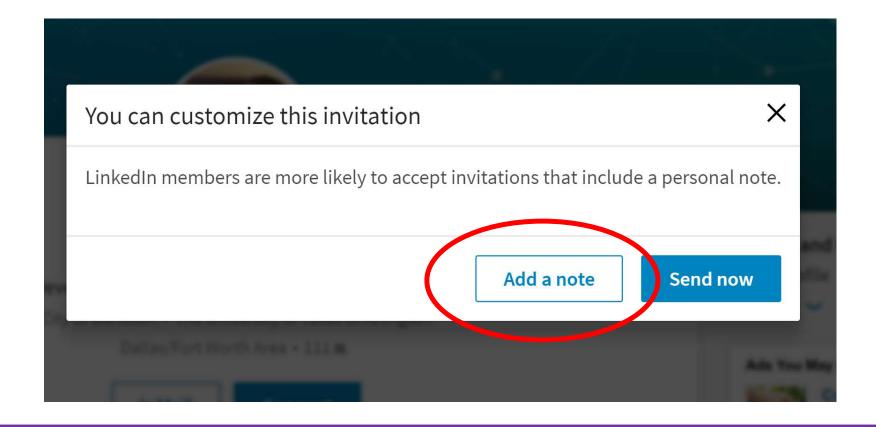
Dallas/Fort Worth Area • 111 &

InMail

Connect

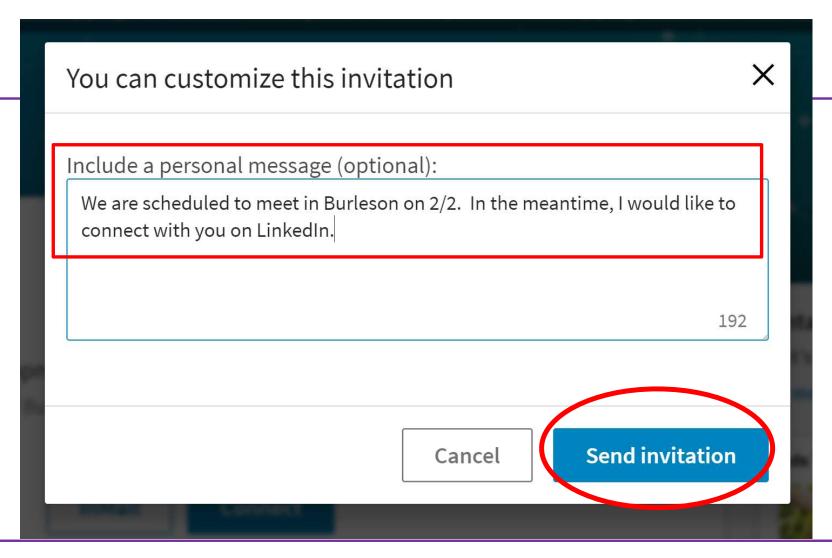


Click to Add a Personalized Note





Add a
Personalized
Note on the
Invitation





1st, 2nd, and 3rd Degree Connections

You know JACK. JACK is your 1st Degree Connection

YOU → JACK

You know JACK, and JACK knows JILL. JILL is your 2nd Degree Connection

YOU → JACK → JILL

You know JACK, and JACK knows JILL, and then JILL knows Up The HILL.
HILL is your 3rd Degree Connection

YOU → JACK→ JILL → HILL



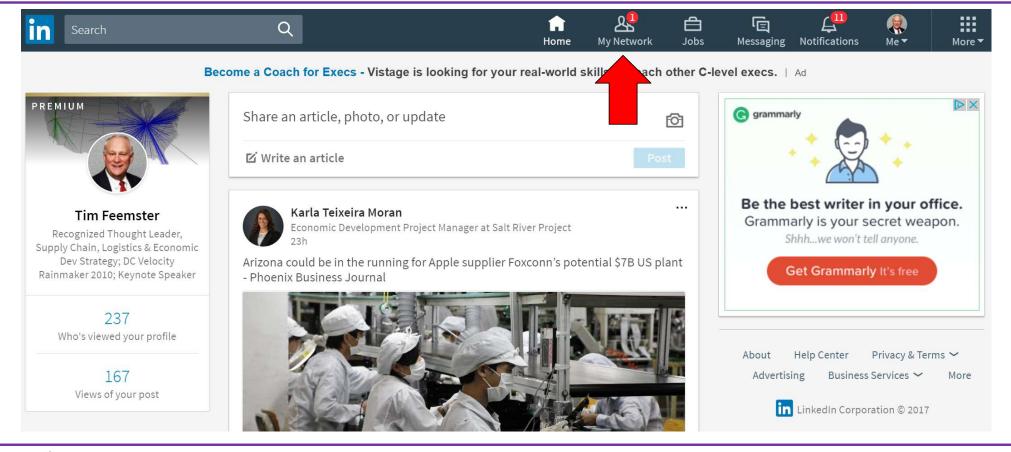
Ways to Connect- Be strategic, its not about the quantity

Business network expansion

- Search your connection's connections
- Search companies
- Search educational institutions you attended
- Search fraternal organizations
- Join groups- groups can be industries like manufacturing/retail/food, geographies,
 Universities, job functions like safety/supply chain, etc.
- Company connections- co-workers
- New areas of expertise
- Job search- beware, connecting to recruiters



Check out people who request your connection





Check out potential new connection



Kendra (Morris) Cassell

Vice President of Business Development at Edwards Construction Services

Edwards Construction Services Inc. • University of Central Florida Orlando, Florida Area • 500+ &

InMail

Accept

Kendra's Activity

1,678 followers

PLD - record occupancy and double digit rent growth. Good times to be working in industrial! Kendra liked



I've been speechless and heartbroken for days. My dear friend Karl Nebel passed away this... Kendra liked



The Changing Landscape of Healthcare Design Kendra liked



Great minds at the Orange County Economic

+ Follow

Summit discussing the future of workforce... Kendra liked



A terrific collaboration project for Little and a great addition to the Lake county communit...

Kendra liked



Tim Giuliani named CEO of the Orlando region's soon-to-merge economic...

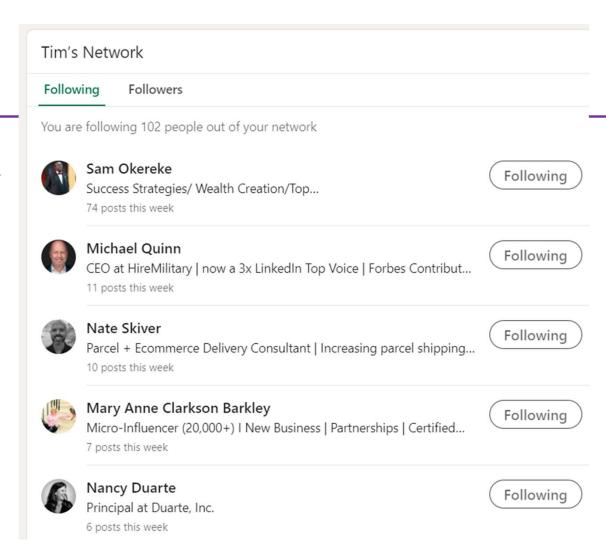
Kendra liked

See all activity



You Can Follow People You Want to Without Connecting

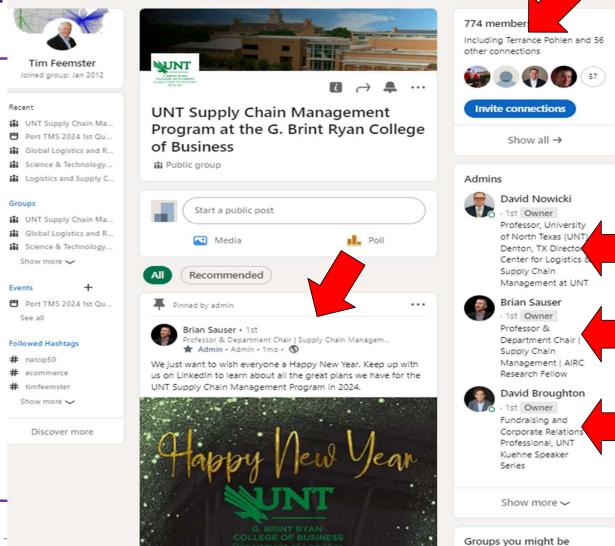
- They will get a message that you are following you and they may follow back or connect.
- This way you get notifications when they post, move jobs, have birthdays or job anniversaries. You can then send them a message of congratulations or not-your choice.





Search for "Group" University of North Texas SC Program 2/17/24

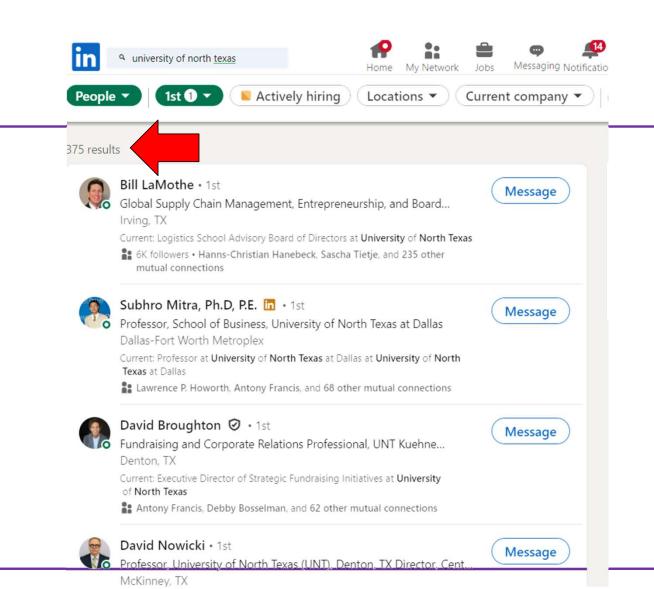
- There are 774 members of the group
- Includes Dr. Pohlen and 56 of my other connections



Messaging Notifications

interested in

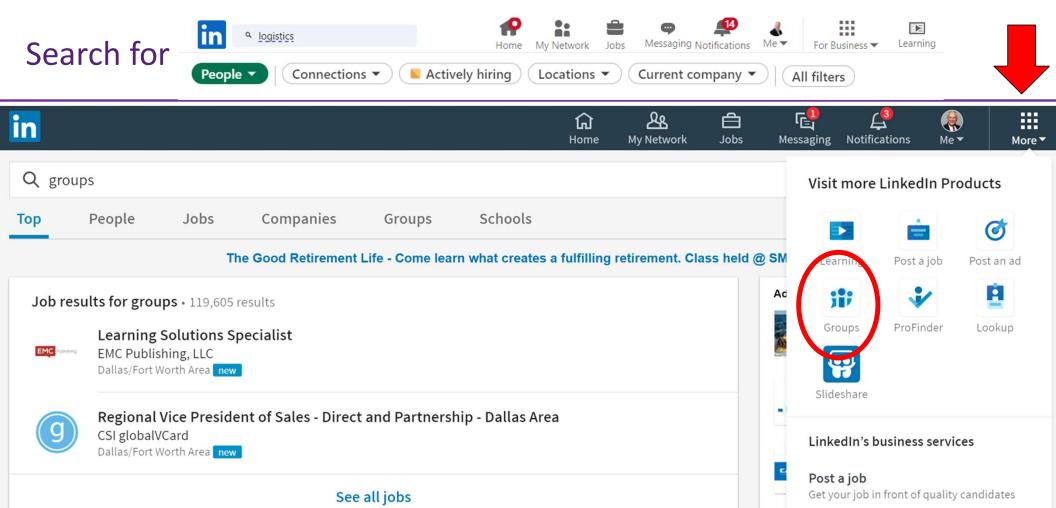




Some of the UNT Contacts in my Network-375 total



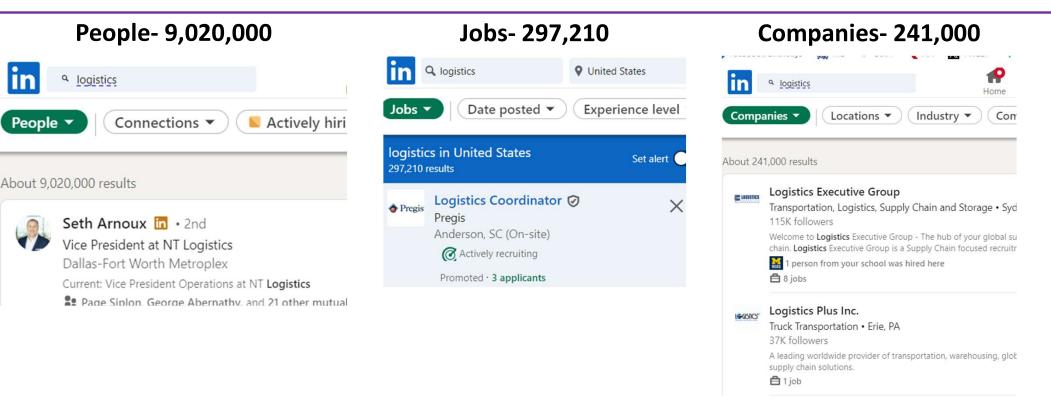
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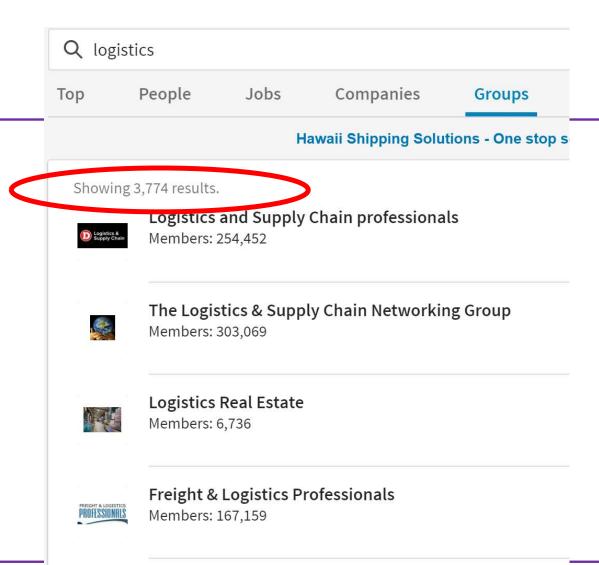


Post an ad

Look for People, Jobs, Companies, etc. With a "Logistics" Connection









Can only

of 50

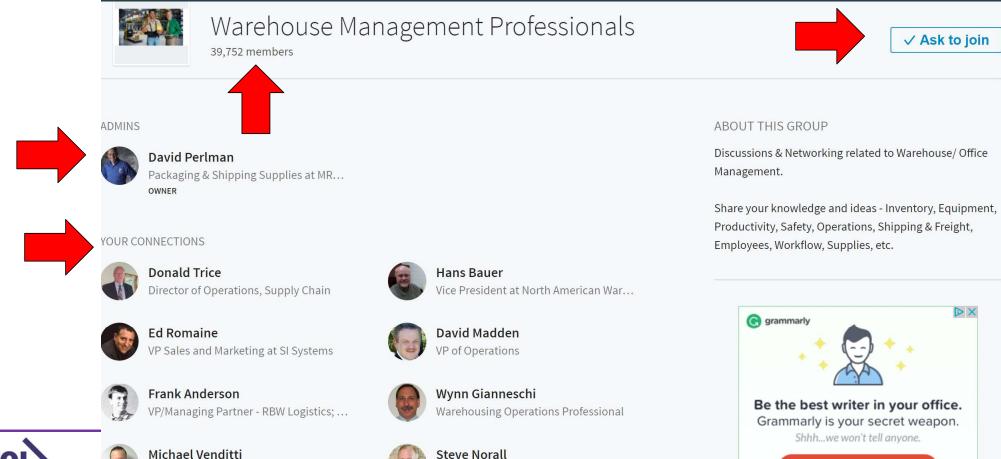
groups

join a total



Members: 136,513

Research the group and decide whether to join, Can only join a total of 50 groups



Third Party Logistics with a Focus on L...

Western Regional Ops Director DSV Ca...

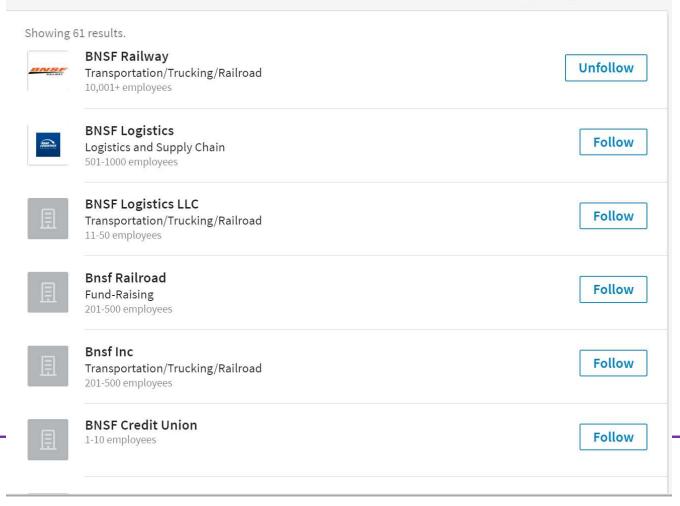
32

Get Grammarly It's free



We know truck insurance - Contact one of America's fastest growing truck insurance of

Search for Companies and Click the Follow button to get posts from the BNSF





Do I Upgrade?

- Probably not at this point.
- Maybe go up to Premium Career senior year.
- I think higher levels are for recruiters and personnel management folks.

Premium subscription plan	Premium Career	Premium Business	Sales Navigator Core	Recruiter Lite	LinkedIn Learning
Private Browsing	✓	✓	√,	✓	
Applicant Insights	✓	✓	✓	✓	
Direct messaging	✓	✓	✓	✓	
Who Viewed Your Profile	✓	✓	✓		
Who's viewed your profile insights availability	365	365	90	90	
Unlimited access to LinkedIn Learning	✓	✓	✓	✓	✓
Unlimited people browsing		✓	✓	✓	
Business Insights		√	✓	√	



A LinkedIn "Golden Rules" For Discussions Tab

- 1. LinkedIn is a business/supply chain application. It is not X or TikTok, they are for self gratification, sales influencing, and sometimes just some really dumb stuff.
- 2. Attention Group- a discussion is not a sales pitch, a request to network or a plea for employment. The discussion area is designed for compelling comments about the state of the industry designed to elicit comments and free thinking.
- 3. A sales pitch goes in "Promotions Tab".
- 4. Don't join .a group if you are not going to participate



FACT FILE



Adding a profile photo could result in 14 times more views than someone without



A summary of 40 words or more makes you more likely to turn up in a future employer's search



Members who include skills get around 13 times more profile views



Adding an industry could get you 15 times more profile views



Your profile is 5 times more likely to be viewed if you join & are active in groups Close



Members who have an education on their profile receive an average of 10 times more profile views than those who don't



42% of hiring managers surveyed by LinkedIn said they view volunteer experience as equivalent to formal work experience



LinkedIn

Facts

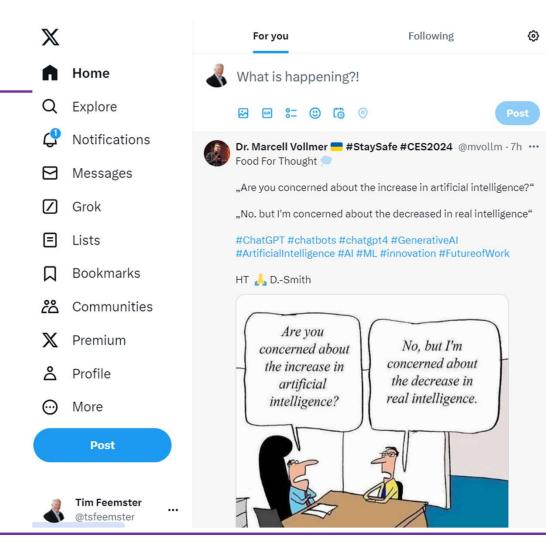
Twitter Statistics- Not a Career Builder Unless You are an Influencer

Reason	Percentage Of Users
To get news	48%
To get entertainment	48%
To keep in contact with friends and family	34%
To follow brands/companies	33%
To strengthen professional network	14%
Other reasons	12%

Source: https://www.searchlogistics.com/learn/statistics/twitter-user-statistics/

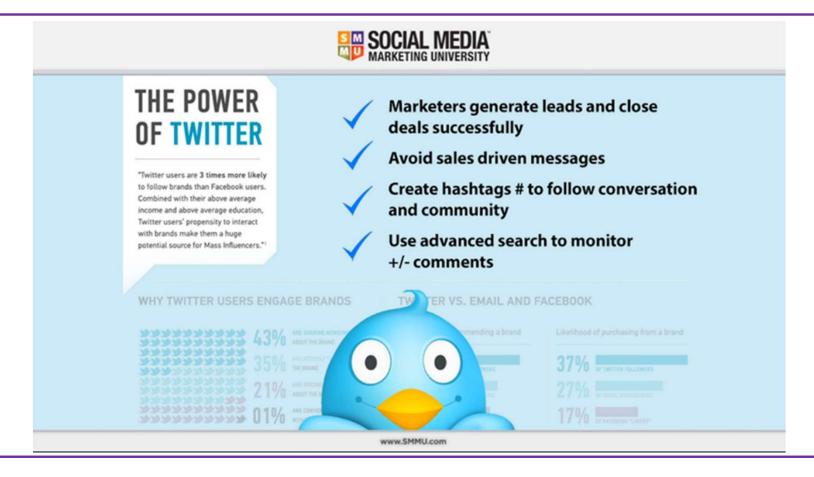


My X Home Page





The Power of X formerly Twitter- Old Slide but Still On Target





My X Home Page

 \mathbb{X}

Home

Explore

Notifications

Messages

Bookmarks

Communities

Premium

Profile

More

Post

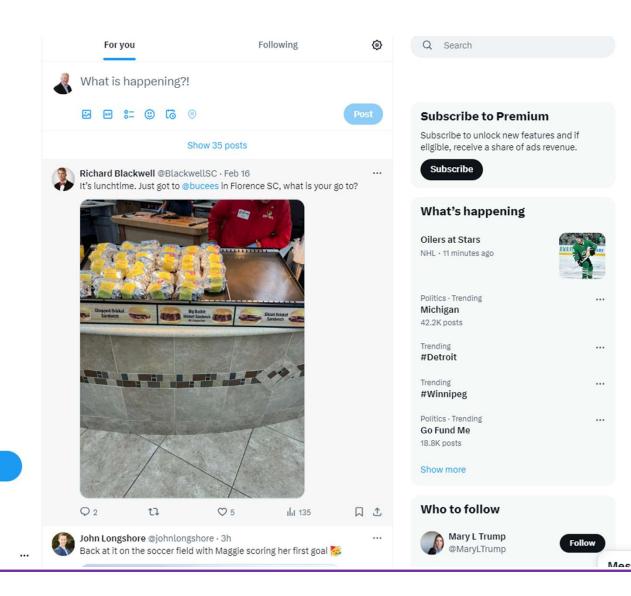
Tim Feemster

@tsfeemster

Grok

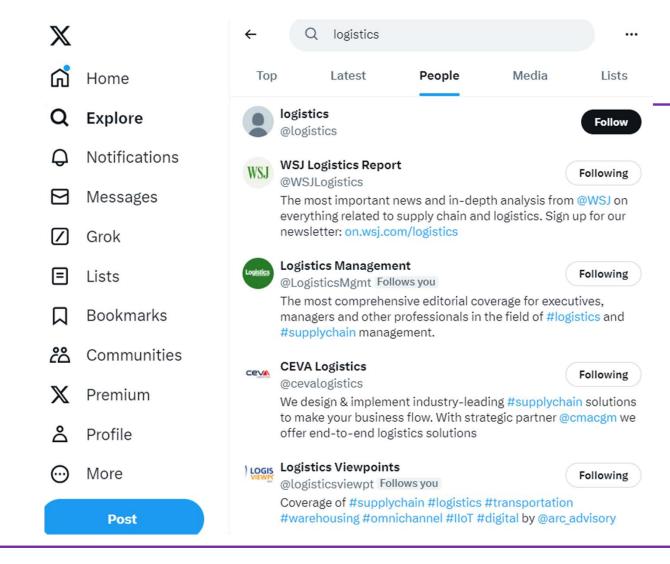
Lists

- My posts are usually to college or high school connections and social in nature.
- I usually have very few new posts on my X on a daily basis.
- Some folks are "regulars" but not many.
- Not a career builder for supply chain.





 Search results for logistics posts/news 2/17 from folks I follow.





Twitter & LinkedIn Tips

- Justin Bieber is not a business contact target. If you want to tweet about "stuff", set up a second account
- Keep it professional, your handle, and your photo
- Consistently post content that is relevant to your target audience, this means every week multiple times. Don't forget LinkedIn group postings
- Establish meaningful two –way communication with your followers. Retweet their tweets & respond to their tweets
- Participate in the larger Twitter community based on keyword searches and keyword research



Google Alerts From 2/16 & 17- set up to follow companies, brands, cities, people, etc.

Google Alerts	Inbox Google Alert - Port of Mobile - Google Port of Mobile Daily update · February 18, 2024 NEWS Amtrak should bail out on proposed Gulf Coa	6:06 PM
Google Alerts	Inbox Google Alert - automobile factory - Google automobile factory Daily update · February 17, 2024 NEWS Automakers, EV battery companies	1:07 PM
Google Alerts	Inbox Google Alert - peter zeihan - Google peter zeihan Daily update · February 17, 2024 NEWS Zeihan: Don't expect US tactical response to dea	12:07 PM
Google Alerts	Inbox Google Alert - Logistics Development Forum - Google Logistics Development Forum Daily update · February 17, 2024 NEWS Sharjah Airp	10:18 AM
Google Alerts	Inbox Google Alert - Port of Mobile - Google Port of Mobile Daily update · February 17, 2024 NEWS New road at port will relieve truck congestion	Feb 16
Google Alerts	Inbox Google Alert - Port of Mobile - Google Port of Mobile Daily update · February 16, 2024 NEWS STB members question Gulf Coast delays and	Feb 15
Google Alerts	Inbox Google Alert - Airbus Assembly Line - Mobile, Alabama - Google Airbus Assembly Line - Mobile, Alabama Daily update · February 15, 202	Feb 15
Google Alerts	Inbox Google Alert - CentrePort Canada - Google CentrePort Canada Daily update · February 15, 2024 NEWS CentrePort South - City of Winnipe	Feb 15
Google Alerts	Inbox Google Alert - automobile factory - Google automobile factory Daily update · February 15, 2024 NEWS Full circle: Old Verlinden plant could	Feb 15



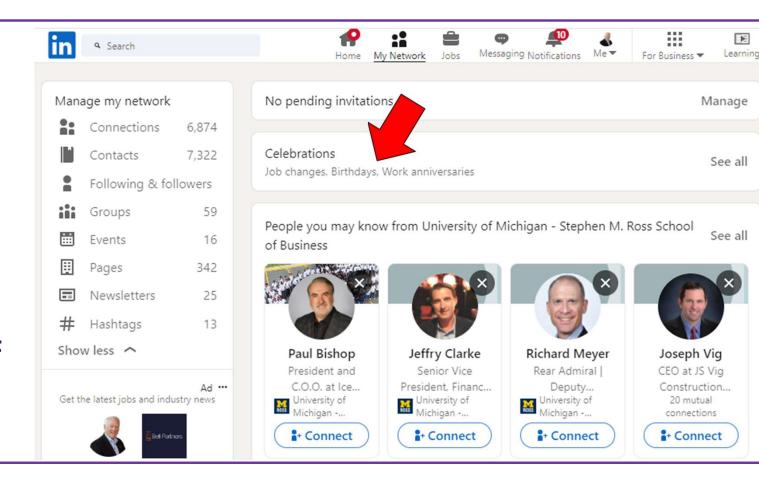
Is my Social Media Important?

- Having a professional LinkedIn photo makes your profile 14 times more likely to be viewed
- 87 percent of recruiters are using LinkedIn
- The top skill on LinkedIn? Statistical Analysis and Data Mining
- People who list skills on their profile get 13 times more views
- There are 39 million students or recent graduates on LinkedIn
- 41% of millionaires use LinkedIn
- 81% millennials check Twitter at least once a day
- 86% Tweet including link have higher engagement rate
- 78% of users are using Twitter on their mobile device



My LinkedIn Celebrations Notifications Page

- Almost every day I read my contact's job changes, birthday, and work anniversaries section.
- Every day I wish
 everyone a happy
 birthday with a GIF
 of a birthday cake.





Summary- Next Steps



- BUILD BRAND AWARENESS AND DRIVE MORE TRAFFIC TO YOUR WEBSITE OR BLOG
- CREATE BUZZ AND EXCITEMENT AROUND A NEW PRODUCT OR SERVICE OFFERING
- ✓ PROVIDE YOUR TARGET AUDIENCE WITH HELPFUL INFORMATION AND RESOURCES,
 - ONLINE OR OFFER AN ADDITIONAL CHANNEL FOR CUSTOMER SERVICE
- ✓ BE MORE PROACTIVE ABOUT LISTENING TO WHAT YOUR CUSTOMERS ARE SAYING
 - ABOUT YOUR BRAND, AND REACT QUICKLY AND APPROPRIATELY
- ✓ SPECIFICALLY FOCUS ON LEAD GENERATION AND GETTING NEW PEOPLE FROM YOUR DIFFERENT SOCIAL MEDIA ACCOUNTS INTO YOUR PROSPECT AND SALES FUNNEL



Influencers I Follow Every Day

- The Wall Street Journal, Logistics, By Paul Page: Access WSJ.com and our mobile apps. Subscribe
- Peter Zeihan- geopolitical and demographic analysis: https://zeihan.com/
- Bloomberg "Supply Lines"



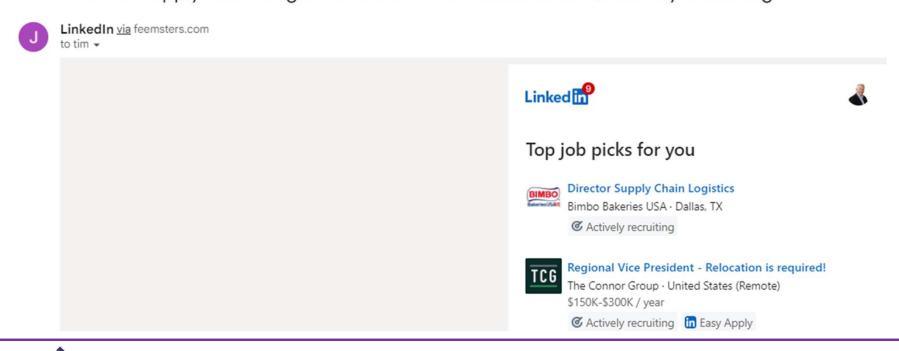
- Bloomberg 5 Things You Need to Know to Start Your Day: Americas
- 1440, daily blog-https://lp.join1440.com/240212?utm_1440_exp=core&utm_source=join1440&utm_medium=email&rd=1
- Professional organizations: CSCMP.org; WERC.org; IAMC.org



Sign Up for LinkedIn Job Openings email to Your Inbox Daily

LinkedIn <jobs-listings@linkedin.com>

Director Supply Chain Logistics role at Bimbo Bakeries USA: Actively recruiting Director Supply Chain Logistics role at Bimbo Bakeries USA: Actively recruiting Director Supply Chain Logistics role at Bimbo Bakeries USA: Actively recruiting Director Supply Chain Logistics role at Bimbo Bakeries USA: Actively recruiting Director Supply Chain Logistics role at Bimbo Bakeries USA: Actively recruiting Director Supply Chain Logistics role at Bimbo Bakeries USA: Actively recruiting Director Supply Chain Logistics role at Bimbo Bakeries USA: Actively recruiting Director Supply Chain Logistics role at Bimbo Bakeries USA: Actively recruiting Director Supply Chain Logistics role at Bimbo Bakeries USA: Actively recruiting Director Supply Chain Logistics role at Bimbo Bakeries USA: Actively recruiting Director Supply Chain Logistics role at Bimbo Bakeries USA: Actively recruiting Director Supply Chain Logistics role at Bimbo Bakeries USA: Actively recruiting Director Supply Chain Logistics Role at Bimbo Bakeries USA: Active Supply Chain Logistics Role at Bimbo Bakeries USA: Active Supply Chain Logistics Role at Bimbo Bakeries USA: Active Supply Chain Logistics Role at Bimbo Bakeries USA: Active Supply Chain Logistics Role at Bimbo Bakeries USA: Active Supply Chain Logistics Role at Bimbo Bakeries USA: Active Supply Chain Logistics Role at Bimbo Bakeries Role at Bimbo Ba





What questions do you have?- My email Signature

My email Signature

Thanks,

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Dallas, TX 75248

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fqllogistics@gmail.com
Follow me on LinkedIn

- www.linkedin.com/in/timfeemster/

Join my LinkedIn Group- Global Logistics & Real Estate http://www.linkedin.com/groups?gid=25 02304&trk=my groups-b-grp-v Follow me on Twitter- @tsfeemster



